

ABM Limited is fully committed at all levels to providing a consistent and acceptable quality controlled range of products and services. This is achieved by the maintenance of a Quality System that meets the requirements of BS EN ISO 9001:2015

In our aim to provide quality products and quality service, which must be right first time and every time, we are continually assessing and reassessing market and individual requirements to satisfy current and future demand for products which will improve on previous performance and incorporate the trend towards more environmentally friendly products, whilst meeting legal and statutory requirement at all times.

The implementation of this statement is achieved by the commitment and leadership at all levels in the business. This policy is also based on the understanding that all interested parties have an effect on the business and have individual needs and expectations.

(Customers, Directors, Managers, Employees, Supply Chain, Outside Bodies).

The implementation of this policy is achieved by the use of a Management Quality System that extends throughout the whole of the Company's activities.

The Quality System Procedures ensure quality of product at all stages from, Design, Procurement, Manufacture, Storage, Packaging and Delivery including after sales service and advice. Further to this, the Quality System ensures that defect prevention techniques are employed during the planning processes. Thus the system is continuously striving towards total quality in areas of business and continuous improvement of products and service in unison with customer satisfaction. It is the absolute intent of the company to strive towards the stated Quality objectives and to maintain a constant review of this policy and all its intent.

QUALITY SYSTEM OBJECTIVES

Quality Performance to Customer 100%

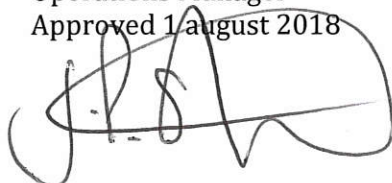
The Quality Management System shall meet the requirements of: -

BS EN ISO 9001: 2015.



Sean Minihane
Managing Director

J Stothard
Operations Manager
Approved 1 August 2018



Management Systems and Context of the Business

The overall context of the organisation has been established via the following paragraphs.